

SERVICE COORDINATOR

Outagamie County Housing Authority provides a Service Coordinator to help the community with daily living tasks and to coordinate programs and services to assist residents in becoming self-sufficient and successful.

Primary Duties and Responsibilities:

- Provide residents with information and a referral list for community agencies, services and programs.
- Work with agencies and volunteers to help with personal finance or insurance issues.
- Assist residents with understanding bills, medical forms, and filling out eligibility, entitlement program and legal forms.
- Help residents arrange for housekeeping, shopping, transportation, Meals On Wheels, cooking and laundry assistance, and legal advocacy.
- Establish a "buddy" program for seniors.
- Coordinate monthly educational sessions.
- Arrange for socialization activities, library deliveries, and computer training, along with helping build informal support networks with other residents.
- Available to residents to answer questions or address concerns.
- Works cooperatively with the Nurse Advocate to ensure health related issues are taken care of.



ADAM HUNT

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OUTAGAMIE COUNTY
HOUSING AUTHORITY

218 E. Randall Street • Appleton, WI 54911
www.outagamiehousing.us



NURSE ADVOCATE

NAHBRS and The Outagamie County Housing Authority provides a Nurse Advocate who meets the health needs of the community by being a bridge between health/social services and the community and provides whole person health care.

Primary Duties and Responsibilities:

Health Educator and Counselor:

Help residents understand their health condition(s) and develop strategies to improve their health and well-being. Promote wellness within the community and provide emotional support, focusing on needs and concerns and follow-up.

Health Advocate/Referral Agent:

Help the community to identify, understand and effectively use health care and social service agencies. Ensure that residents receive the care they need.

Integrator of Faith and Health:

Assist resident to achieve higher levels of wellness by improving their emotional and physical health. Enhance and promote understanding of the relationship between faith, health and lifestyle for healthier behaviors and a better lifestyle.

Support Group Facilitator:

Based on the needs within the community, develop and facilitate group-based support sessions.

Note: The Outagamie County Housing Authority Nurse Advocate is not a physician and cannot provide a medical diagnosis or treatment, cannot dispense medications or provide care treatment ordered by a physician. The Nurse Advocate is not a licensed therapist and cannot provide physical, occupational, speech or psychological therapy.



JULIE HAMMEN, RN, BSN

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The Nurse Advocate office is located at Randall Court, Crescentview, Pinewood and Hillside apartments.



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EQUAL HOUSING
OPPORTUNITY

TRANSPORTATION PROGRAM

NAHBRS and The Outagamie County Housing Authority, in coordination with Making the Ride Happen, provide transportation for the elderly and/or disabled residents in Outagamie County for essential travel.

Ambulatory and Handicap Accessible Van transportation to:

- Medical/health care facility (hospital or doctor office), dental office or eye care provider
- Pharmacy, grocery or department store
- Financial institution (bank or credit union), church, post office, library or laundry service
- Personal hygiene appointments
- Wellness facilities (YMCA, etc.)

Hours of Service and Fees:

Hours of Service: 8:00 a.m. – 5:00 p.m.
Monday through Friday

All rides must originate within Outagamie County.
Fees vary.

To schedule a ride, please call 920-850-3797 at least 24-hours prior to when transportation is needed.

Note: NAHBRS is committed to being a cost effective form of transportation for everyone who uses our service within the Outagamie County Housing Authority. If you have questions, please contact our NAHBRS Chairperson at 920-731-9781 ext. 202.



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